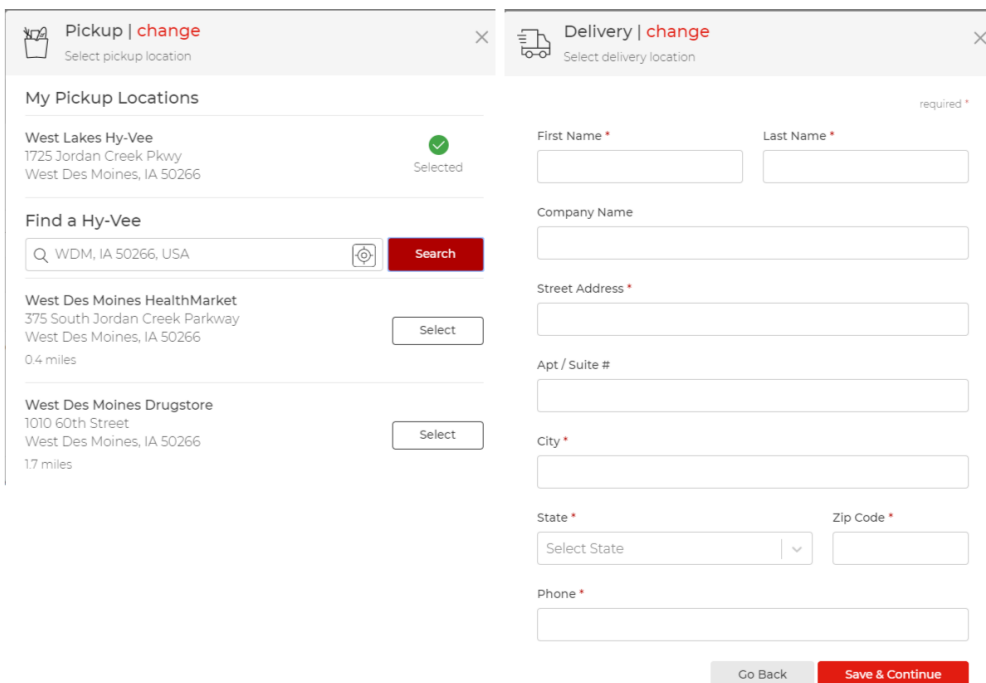


How to use aislesonline[®]

1. Enter the website in your search bar: <https://www.hy-vee.com/grocery/> or visit hy-vee.com and click the Hy-Vee Aisles Online logo.
2. Click **Log In** in the upper right hand corner of the page.
3. Sign into your existing account or create a new account.
 - To create an account, click on the “Sign Up” link below the red bar. You’ll enter your name, preferred email and a password (which must contain an uppercase letter, lowercase letter, number or symbol (!@#\$%)).
4. Click the **Select Store** option in the upper right hand corner, to the left of your account name.
5. A pop-up box allows you to choose delivery or pick-up.
 - a. For delivery, enter your name, address and phone number you can be contacted at when the items are being delivered.
 - b. For store pickup, enter an address, city or zip code and choose pickup from your preferred store.



The image shows two side-by-side pop-up windows. The left window is titled 'Pickup | change' and contains a list of 'My Pickup Locations'. The first location, 'West Lakes Hy-Vee', is marked as 'Selected'. Below the list is a search bar with the text 'WDM, IA 50266, USA' and a 'Search' button. The right window is titled 'Delivery | change' and contains a form with fields for 'First Name', 'Last Name', 'Company Name', 'Street Address', 'Apt / Suite #', 'City', 'State', 'Zip Code', and 'Phone'. At the bottom of the right window are 'Go Back' and 'Save & Continue' buttons.

Pickup | change Select pickup location

My Pickup Locations

West Lakes Hy-Vee
1725 Jordan Creek Pkwy
West Des Moines, IA 50266 Selected

Find a Hy-Vee

Q WDM, IA 50266, USA Search

West Des Moines HealthMarket
375 South Jordan Creek Parkway
West Des Moines, IA 50266 Select
0.4 miles

West Des Moines Drugstore
1010 60th Street
West Des Moines, IA 50266 Select
1.7 miles

Delivery | change Select delivery location

First Name * Last Name * required *

Company Name

Street Address *

Apt / Suite #

City *

State * Zip Code *

Phone *

Go Back Save & Continue

Note: If you want to switch from delivery to pick up, click on your current delivery location in the upper right corner of your screen. Select **Pickup** in the pop-up box and enter your address, zip code or the name of the location you’d like to pick up from. Click the **Select** box on the right side of the list. Confirm your change by clicking **Select**. You will be directed back to the main Aisles Online page, where you can continue shopping or proceed to checkout.



Your previous selection

Method:
Pickup

Location:
Mills Civic Hy-Vee
355 S 53rd St
West Des Moines, IA 50265

Shopping at Des Moines Aisles
Online Fulfillment Store

You're changing to

Method:
Pickup

Location:
East Euclid Hy-Vee
2540 East Euclid Avenue
Des Moines, IA 50317

Shopping at Des Moines Aisles
Online Fulfillment Store

Good news! All 11 items in your cart are available when shopping at Des Moines Aisles Online Fulfillment Store.

- Once you have a location selected, search for your items using the search bar at the top of the page or by looking through the department categories located under the search bar.
- Add items to your shopping cart by selecting **Add to Cart** and adjust the quantity or weight of the item using the + and – buttons.











Hy-Vee Find a Store Help Careers HSTV Pickup West Lakes Hy-Vee Hi, Hy-Vee Customer

aislesonline All Search

All Shopping Bakery Fresh Pantry Household & Laundry Frozen Health & Beauty Baby Pet Ads

Fresh home / Fresh

276 Results Sort by: Relevance

 Fresh Dole Bananas 1 ct \$2.00 - 84 lbs in cart +	 Lemons 1 ct \$2.00 Add to Cart	 Limes 3 / \$2.00 On Sale Add to Cart	 Kiwi Fruit 1 ct 69¢ - 1 in cart +	 Jumbo Garlic 1 ct 2 / \$1.00 Add to Cart
 HoneyCrisp Apples 0.40 lbs	 Hass Avocados 1 ct	 Roma Tomatoes 0.25 lbs	 Cucumber 1 ea	 Gala Apples 0.40 lbs

- Once you have added all your items, click on the grocery basket in the upper right hand corner and choose **View My Cart**.

9. You will see all the items you have added to your basket as well as an estimated total on the right side of the screen. *(Note: There is a \$30 minimum purchase for all orders. If you have not met the minimum purchase, you will not be able to checkout.)*
10. Select **Proceed to Checkout**.
11. Click **Reserve Time Slot** for your order by first selecting the day and then the hour time slot. If a time slot is marked as Not Available, you have either missed the order cutoff time or that time slot is full. If all time slots are full, please check back tomorrow. The items in your cart will be saved.
12. Select a substitution preference in case the store is out of an item you've ordered. Choosing "No Substitutions" may mean that your order is only partially filled.

Bag Preference

I prefer paper bags for my entire Aisles Online order.

Substitution Preference*

Best Match - Hy-Vee will choose an equivalent item for you.

Let Me Choose - You can choose substitutions per item.

No Substitutions - I'd prefer nothing if my item is not in stock.

13. You may also include any special notes for the employee shopping your order.
14. When finished, select **Save & Continue** on the right side of the screen.
15. Enter your payment information. Major credit cards and Hy-Vee Gift Cards are accepted. EBT is not an option at this time.
16. Select **Place Order** on the right side of the screen. You will be directed to a screen that says "Thank you for your order" and you will receive a confirmation email with your order number and details.

***Please call us any time you need assistance: 1-800-772-4098.
Hy-Vee representatives are available 24/7 to assist with questions.***